Step 3 – appointment makeup.

Word choice.

This seems to be roundabout. ‘Enter no more than three characters’ is very technical for a user. Instead of telling them to enter a ‘character’ , give them initially what the value should be.

For instance, I recommend place the label ‘Enter number between 0 and 60’ or ‘Enter a number between 0 and 480’

Secondly , zero cannot be entered so the error message is incorrect. (see second picture below) Either allow a ‘0’ or change the error message to between 1 and 60 and 1 and 480. Be sure to make the distinction among ‘between’ and ‘inclusive’



