There are two email templates which may be a bit confusing on what they are used for: There is one under ‘Company Settings’ and another under ‘Customize Email Template’. Recommend describing these a bit more so user understands when, where and how these are used. Would also recommend placing them under the same heading. For example, all email templates should be placed under ‘Customize Email Templates’ as a list and allowed to be edited.

For example:

Click on ‘Customize Email Templates’ and you see the following:

‘Company Email’

‘Email to Customer’

Etc, etc.

