After I tried to set an appointment, it keeps stating ‘no appointment available’. There is no way to get back to the website or return. I am also unable to click the ‘sign in’ button.

Recommendation, if the user gets ‘trapped’ on this screen, place a valid error message containing the company’s phone number so that a call can be placed for further clarification.

Recommendation, place another button like ‘Back to [company] website’ so that user can continue with minimal amount of states. This also presents a seamless connection between the ischeduler and the company’s website.

